

Dear Valuable Guest,

We would like to extend a warm Welcome from the Stella Gardens Resort & Spa Makadi Bay Team, Wishing you a pleasant and memorable stay with us.

**MEAL PLAN:** An everyday opportunity to challenge your taste buds...

Breakfast	07:00 - 10:00	Main Restaurant	Open Buffet
Late Breakfast	11:00-12:00	Mediterranean restaurant	Danish , Croissant
Lunch	12:30 - 15:00	Main Restaurant	Open Buffet
Afternoon snacks	12:30 - 17:00	Sea Breeze (Beach Restaurant)	Fresh Salads, Pizza, Open sandwiches (daily 2 kinds of hot sandwiches) and Fresh Fruits
	15:00- 17:00	Mediterranean restaurant	Ice Cream
Dinner	18:00-21:00	Main Restaurant	Daily open buffet style with daily theme nights
Late Dinner	22:00 – 00:00		
Dinner at the À la carte	18:30&20.30	Casa Mia &Taj Mahl Restaurant ( Stella Beach) Layali Beirut & Royal Wok &Mediterranean Buffet ( Stella Gardens)	<b>2 Visits only per week (Minimum stay 6 nights)</b>
Night snacks	00:00 – 07:00	Lobby bar	Sandwiches, cold cuts, cheese, fresh

**BEVERAGES:** How great is it that you can drink from 5 bars at Stella Gardens Resorts & Spa.....

<b>Soft Drinks</b> Cola, Sprite, Fanta, Soda, Tonic, Diet Cola, Cocktails, Juices dispensers and Mineral Water dispensers.	<b>Alcoholic Drinks</b> Beer, local Wine (White, Rose & Red), Cocktails Local Vodka, Gin, Rum, Whisky, Ouzo, Tequila and Brandy.	<b>Hot Beverage</b> Espresso, American Coffee, Cappuccino, Hot Chocolate and Tea selection.	Lobby Bar	24 Hours
			Cocktail bar	18:00 – 23:00
			Slide Pool Bar	10:00 - sunset
			Waves Pool Bar	10:00 - sunset
			Heated Pool Bar	10:00 - sunset

- **In case of lost key card will be against charge 5 Euros.**
- **In case of lost Towel / towel card will be against charge 15 Euros.**
- **You can receive the beach towel on the Towel Station at the beach.**
- Prior reservation is mandatory for all À la carte restaurants. **You can choose 2 of 5 A la carte restaurants of Stella Beach & Stella Gardens per stay for a week.**
- Mini Bar at the room is extra charge. One bottle of mineral water will be provided per person per day at the room free of charge.
- Wine Service only at the Main Restaurant, A la carte restaurants & Lobby Bar.
- Fresh juice, Turkish coffee, ice cream is extra charge, all drinks and food doesn't mentioned at All-inclusive menu is extra charge.
- Beverage service is by glass/cup to refill only.
- For any extras, please sign the checks and pay at the reception.

- Outlets operation hours and days are subject to change according to hotel discretion without prior notice, and it might vary according to season.
- To reserve a transportation, kindly to contact hotel taxi service (Against Charge).
- Gym: Daily open from 10:00 till 19:00. (Free of charge), upon prior request
- Animation: The hotel offers big variety of free entertainment and activities every day.
- Kids Club: From 10:00 till 12:30 & FROM 15:00 TILL 16:30. Age Group 4-12 years old. Children under 4 years are welcome only with adult supervision.
- Disco: Working daily from 23:00 till 01:00 midnight (all beverages will be extra charge) the age is over 18 years old.
- Additional services: for a supplement, you can also enjoy the following services and activities.

<p><b>Additional services:</b></p> <ul style="list-style-type: none"> <li>• <b>Mini Golf additional charge ( 5 € ) per hour per person</b></li> <li>• <b>Billiard with additional charge</b> 60 Minutes ( 5 € ) 30 Minute ( 3 € )</li> <li>• <b>Spa &amp; Beauty Centre : From 10:00 till 19:00</b></li> <li>• <b>Laundry service: From 08:00 till 18:00</b></li> <li>• <b>Medical centre: 24 hours / 7 days.</b></li> <li>• <b>Limousine Service : Reservation by Limousine Desk at the Reception</b></li> </ul>	<p><b>Late Check Out:</b></p> <ul style="list-style-type: none"> <li>• <b>From 12:00 till 18:00 PM 35 Euros including lunch per room.</b></li> <li>• <b>From 12:00 till 21:00 PM 60 Euros including lunch &amp; Dinner per room.</b></li> <li>• <b>Please, check the availability one day before your departure with the Reception.</b></li> <li>• <b>Internet: You have the possibility to receive the internet everywhere.</b></li> <li>• <b>International Telephone calls: 2 euros per minute, please dial 9 first then the country code from your room.</b></li> </ul>
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**General Information:**

- Check-in time is 14:00 and check-out time is 12:00.
- The all-inclusive package will be ended at the same check out time which is 12:00 at noon.
- This formula is made for personal use, under no circumstances to be misused by inviting others for any of its item; in case it might happen this item will be charged to guest bill.
- Please, order the breakfast or lunch box one day before the trip at the reception till 20:00 PM
- Internal Shuttle bus: (Taftaf) From Stella Gardens to Stella Beach and from Stella Beach to Stella Gardens, free of charge until 23:00
- Safe Box: Please, leave your valuables and money in the safe box of your room. The hotel is not responsible for lost things.
- The shop arcade is not under the hotel management, the hotel shall not take any responsibility rewards their attitude and purchases.
- To call the reception please press (0) and to call another room please dial the room number.
- Reservation of the sun beds with towels or personal things is not permitted. **First Come – First serve.**
- Children should stay only under supervision of the parents on the balcony on the first or second floor.

**Again, thank you very much for choosing Stella Gardens Resort & Spa Makadi Bay.**