

17 June 2025

Updated seasonal operational adjustment across Shangri-La Barr Al Jissah and the dining venues within the complex

Dear Valued Partner,

We would like to provide an updated seasonal operational adjustment pertaining to our hotels and the dining venues as follows:

Shangri-La Barr Al Jissah – Al Bandar hotel

- Al Bandar hotel will be closed from:
 - 10th of June until 10th of September inclusive and reopens on 11th of September 2025.

During this time, necessary measures will be taken to ensure our guests have an enjoyable stay during the closure period, making the most of the available facilities such as the pools, beach, lazy river and the kids' splash pad at Al Waha.

Dining venues across the complex

To ensure a diverse dining experience for our guests, the closure of our restaurants will be staggered over different periods as follows:

Restaurants	Closing Date	Reopening Date
Shangri-La Barr Al Jissah		
Al Tanoor	10 June – 10 September	11 September
Bait Al Bahr	1 July – 31 July	1 August
Chow Mee	1 August – 10 September	11 September
The Piano Lounge	10 June – 10 September	11 September
Circles	17 June – 10 September	11 September
SiO2 Beach Lounge	9 June – 14 October	15 October
Shangri-La Al Husn		
Sultanah	28 June – 31 July	1 August
Al Muheet	10 June - 31 July	1 August
Mahhara	28 June - 31 August	1 September

- Samba and Assira, both located at Al Waha, remain operational throughout and Surf Café will open from 1st of June until 30th of September 2025.
- From 22 May until 27 June, a pop-up lounge will be set up opposite Sultanah restaurant serving A la Carte beverages, from 7pm to midnight.

Please note that the operating days of some of our dining venues may vary and are subject to change as per the resort's occupancy. The recreational facilities at Shangri-La Barr Al Jissah will be available, including the swimming pool at Al Waha, the lazy river and the splash pad.

Our reservations team remain available for further queries you may have for reservations on the books at Al Bandar during this period, via reservations.slm@shangri-la.com or we invite you to contact the sales team via kevin.bandara@shangri-la.com

We apologise for any inconvenience this may cause and we thank you for your kind understanding.

Sincerely,

Sales & Marketing