



Ultra All-Inclusive Concept

Welcome to Rixos Montaza! Our aim is to ensure you feel the Rixos Touch during your holiday. This Information guide has been prepared to assist you in making the most of our facilities and experiencing an unforgettable holiday. Enjoy our services.

DINING

TURQUOISE RESTAURANT

- Breakfast (Buffet) 07:00 – 10:30
- Lunch (Buffet) 12:30 – 15:00
- Dinner (Buffet or A la Carte Restaurant once in each restaurant during the stay)

Note: Buffet is available as per hotel occupancy

A LA CART RESTAURANT

- La Comtesse 11 :00 – 23 :00
- Turquoise Restaurant 11 :00 – 23 :00
- Nayra Beach Club 09:00 – 23:00

Reservation for Turquoise & Le Comtesse restaurants is required via Guest Relation desk or contact Reception on (+201100000255).

Dress code – smart casual – no sportswear, sports shorts, flip-flops. Please ensure you attend your reservation on time, any delay of 20 minutes will result in your reservation being cancelled

Beverage

All the soft drinks, house water, sparkling water, hot and cold beverages and fresh juice 24 hours
(Alcohol beverages serving between only 11:00 till 00:00)

BARS

- Lobby Bar 24 Hours
- Nayra Beach Club Bar 09:00 to 23:00

Room Mini Bar

Mini bar is provided free of charge during the stay

Espresso Machine

Espresso machines are available only in the suites, capsules are provided free of charge during the stay

SERVICES NOT INCLUDED IN THE CONCEPT (Extra Charge)

Imported wines & champagnes, Room service, Phone, Fax, Laundry service, medical services, Shops, Shisha, Spa Treatments and Limousine.

ANJANA SPA

Relax in our award winning "Anjana" Spa. Offering a wide variety of treatments. Please contact the Spa reception for any enquiries or reservation. "Anjana" Spa opens from 09:00 – 20:00. You also have use of the very well equipped, modern fitness center - open daily from 08:00 – 20:00. It is not permitted for children under the age of 16 to enter or use the Spa/Fitness Facilities. The Fitness centers do not take any responsibility for the loss of personal belongings, valuable items or money left unattended.

DISCOVER THE WONDERS OF RIXOS MONTAZA HOTEL

Ready to uncover the secrets of Montaza? Join us for a guided tour of this stunning landmark, we are offering two daily tours, so you can pick the time that suits you best:

- 10:30
- 16:00

Whether you are a first-time visitor or a returning guest, our guides will lead you through the breathtaking gardens, historical sites, and picturesque views of Montaza. Get ready to make memories that will last a lifetime!

Don't miss out—let's embark on this unforgettable adventure together!

Check in & check out procedure

Check in at 15:00 and Check Out at 12:00 Noon. Please leave your luggage outside your room and contact Concierge via WhatsApp or call (+201100000255) to collect it and deliver it to reception. Please return your key and bracelet upon check out to reception. Your key card will deactivate at midday, if you require a late checkout please reactivate your card before midday of your departure day with reception. Please check availability and prices with our Reception Team 1 day prior to departure.

Useful information

Wi-Fi: is available free of charge.

Mini Bar – Is provided free of charge during the stay.

Booking Ala Carte restaurant for Lunch or Dinner required prior reservation via Guest Relation Desk or Contact Reception on +201100000255

Sun bed reservations: It is not permitted to reserve Sunbeds. If items are left for more than 1 hour the items will be remove and kept in the closet to Towel center

Laundry Service- all rooms are provided with a price list – price is per item.

Tea and coffee facilities with daily refills are available in the room.

Limousine service: is available upon request at the Concierge Desk for an additional fee.

Medical Service (Doctor on call 24/7): there will be additional charges for consultation and medication.

Pets are not allowed.

Please for any more inquires, you can contact Reception on +201100000255

Very important information

The Hotel has the right to remove any person not following the procedures – our guests' wellbeing is our top priority. Bottled water is provided in the rooms, please don't consume it from the tap.

The Hotel Management does not take any responsibility for the loss of personal belongings, valuable items or money that is left in the room or public areas unattended. Please keep your belongings in the safe box provided in your room. Kindly be informed it is not permitted to wear jewelry/accessories whilst using the Pool. Please keep all your valuable items in the room. Your safety is our top priority

We suggest closing your bill one day before.

Kindly note that our rooms are non-smoking rooms. Smoking tobacco is permitted on the terrace or balcony only.

Smoking shisha in the room, balcony or terrace is not permitted

Any outside guests visiting the hotel will pay a fee according to the hotel price list. Kindly contact reception or Guest Relation for any information or assistance

Kindly note that the opening and closing times of hotel facilities can change at any time and are subject to hotel availability and weather conditions.