

# **Premium Ultra All-Inclusive 24 Hours**

## **RESTAURANTS**

EARLY BREAKFAST Lobby Bar 05:00 - 07:00 BREAKFAST Palmetto 07:00 - 10:00 LATE BREAKFAST

Maharaja10:30 - 12:00

LUNCH

Palmetto 13:00 - 15:00

**SNAKS** Food Court 15:30 - 17:00

**DINNER** Palmetto 18:30 - 21:30

LATE DINNER

Maharaja 22:30 - 05:00

## À LA CARTE RESTAURANT

Italian (Armando) 18:30 - 21:30 Indian (Maharaja) 18:30 - 21:30

### À la Carte Restaurants information:

Guests are entitled to dine in the a la carte all-inclusive restaurant twice per stay (minimum length of stay 7 nights). subject to availability. (pre booking is required)

# BARS

The hotel's bars and restaurants serve Premium Local alcoholic drinks 24H

## LOBBY BAR

From 05:00 Till 22:00 Located in the reception area

**Sky Bar** From 10:00 till 04:00

Aqua BAR

From 10:30 Till 12:00 From 13:00 Till 17:00

**Food Court Bar** From 10:00 Till 18:00 **Magic BAR** From 10:30 Till 12:30

From 15:30 Till 17:00

**Beach Bar** From 10:00 Till Sunset

ICE CREAM, POPCORN,& COTTON CANDY From 15:30 Till 17:00

located in food court

## POOLS

### **SWIMMING POOLS**

Pool (1) Beach PoolOpen 08:00-sunsetPool (2) Sky BarOpen 10:00 – Sunset

**Pool (3)** Relax Pool Open 08:00 – Sunset

**Pool (4)** Aqua 2000 Open 08:00 – Sunset

**Pool (5)** Building.3000 Open 08:00 – Sunset

**Pool (6)** Kids Aqua Park Open 08:00 – Sunset

**Pool (7)** Food Court Open 08:00 – Sunset

**Pool (8)** Food Court Open 08:00 – Sunset

**Pool (9)** Kids Pool Open 08:00 – Sunset

**Pool (10)** Building.3000 Open 08:00 – Sunset

#### Beach

Opening hours from 10:00 till 17:00 Hrs. or sunset

## FACILITIES AND SERVICES

## Wi-Fi ACCESS

We are delighted to share that our hotel offers complimentary Wi-Fi access to all our guests. Whether you are relaxing in your room or spending time in any of our public areas, you can stay seamlessly connected throughout your stay

## **EXTRA CHARGE:**

Billiard – 05 U\$D LE per hour. Fish Restaurant (Moon Light)

## **SPORTS & ENTERTAINMENT**

#### "Free of charge"

(Gym16+, sports shoes & shirts must be worn, 08:00 - 19:00

MINI DISCO

Sky Bar - 20:30 Till 21:00

**Kids Magic Park** Free - 10:30 Till 12:00 Free - 15:30 Till 17:00

Evening Show:- 09:00-11:00

**Live music:** Sky Bara Area 21:00 - 02:00

#### **DIETARY/MOBILITY REQUIREMENTS**

Kindly inform guest relations so we can offer assistance (wheelchair upon availability). If you have a food allergy or special dietary requirements; please contact Guest Relation /Front Desk

# Rehana Sharm Resort

# **Premium Ultra All-Inclusive 24 Hours**

# RECEPTION

## Check In - 15:00; Check out - 12:00

Late check out at extra charge; please contact reception desk for more details (upon availability): Please hand over the room keys to the reception before 12:00 (Please don't leave your personal belongings without supervision. Please don't leave valuable staff out of safe box. Room key card is a switcher for electricity in the room.Please insert your key and the power box next to the door. For saving the energy take your card out once you leave the room, please deliver the key cards to reception upon check-out

# DRESS CODE

Kindly note that swimwear can not to be worn in the Lobby & Reception areas or in the Restaurants during breakfast, lunch and dinner. Please do not wear shorts, sleeveless shirts or slippers in the Restaurants during dinner period. It is not allowed for ladies to stay topless in the hotel public areas (including the Beach& pools).

## **BEACH TOWELS & ROOM KEY CARD**

Beach towels will be available in towel center in exchange to towel card. It is not allowed to reserve sun beds at the pools or at the Beach; any towels or personal belongings will be removed and put in Towel Center. Keep the social distance at least 2 meters. Your beach towels are packed in a plastic cover for your safety. In order to have a fresh towel daily, kindly give the towel back in the same day to the towel center, maximum by 17:00. In case of losing the key card will be against charge of 5 USD per card. And Beach Towel with 20 \$ per each towel

# SREVICE

## Dial (0) for customer care 24 hours

We care. Do not hesitate to contact us 24 hours, should we become of any further assistance

### **ATM Machine**

ATM machine in lobby for many exchanges or to use your credit card

## Doctor

With Extra charge, on request service, for more details, just contact with our customer care EXT (0)

## **Room Cleaning Time**

Times for room cleaning: daily from 09:00 till 18:00. According to Hotel Rules, Room Cleaning each 48 hours. Please make sure there is no do not disturb sign on the door knob

### Safe Box

A digital safe is available in your room free of charge. An instruction paper in different languages is located above the safe box. Kindly keep your safe door open before you check out from the hotel. The Management of Rehana hotels & Resorts accepts no responsibility for valuable items left outside the safe box or in the open safe box