

# RESTAURANTS

### **EARLY BREAKFAST**

Lobby Bar 05:00 - 07:00

#### **BREAKFAST**

Sunflower 07:00 - 10:00

#### LATE BREAKFAST

Food Court 10:30 - 12:00

#### LUNCH

Sunflower 13:00 - 15:00

#### **SNAKS**

Food Court 15:30 - 17:00

#### **DINNER**

Sunflower 18:30 - 21:30

#### LATE DINNER

Italian Restaurant 22:30 - 05:00

### À LA CARTE RESTAURANT

Italian (Rossini) 18:30 - 21:30

Asian (Shanghai) 18:30 - 21:30

Asian (Thailand) 18:30 - 21:30

### À la Carte Restaurants information:

Guests are entitled to dine in the a la carte all-inclusive restaurant twice per stay (minimum length of stay 7 nights). subject to availability. (pre booking is required)

### **BARS**

The hotel's bars and restaurants serve Premium Local alcoholic drinks 24H

#### LOBBY BAR

From 05:00 Till 23:00 Located in the reception area

#### **POOL BAR**

From 10:00 till Sunset Located by pool area

### **FOOD COURT BAR**

From 10:00 Till 04:00 Located in the ground floor of the Main restaurant

### **BEACH BAR**

From 10:00 Till Sunset

### **FOUNTANA BAR**

From 17:00 Till 00:00

# ICE CREAM, POPCORN,& COTTON CANDY

From 14:00 Till 17:30 located in the ground floor of the main building

### **POOLS**

#### **SWIMMING POOLS**

**Pool (1)** Reception Pool Open 08:00-sunset

**Pool (2)** Aqua Park Open 10:00 – Sunset

Pool (3) Building 5000 Open 08:00 – Sunset

Pool (4) Building 4000 Open 08:00 – Sunset

**Pool (5)** Aqua Park Building.2000 Open 08:00 – Sunset

**Pool (6)** Aqua Park Building.3000 Open 08:00 – Sunset

Pool (7) River Pool Open 08:00 – Sunset

Pool (8) Main Pool Open 08:00 – Sunset

Pool (9) Building.2000 Open 08:00 – Sunset

Pool (10) Building.3000 Open 08:00 – Sunset

### 10 swims up rooms

3 Heated during winter time for health and safety reasons, please follow the instructions before using the slides

### **Beach**

Opening hours from 10:00 till 17:00 Hrs. or sunset

### FACILITIES AND SERVICES

### **Wi-Fi ACCESS**

We are delighted to share that our hotel offers complimentary Wi-Fi access to all our guests. Whether you are relaxing in your room or spending time in any of our public areas, you can stay seamlessly connected throughout your stay

#### **EXTRA CHARGE:**

Billiard – 05 U\$D LE per hour. Fish Restaurant (Moon Light)

### **SPORTS & ENTERTAINMENT**

### "Free of charge"

(Gym16+, sports shoes & shirts must be worn, 07:00 - 21:00

#### **MINI DISCO**

Fontana Area or Food Court - 20:30

Evening Show:- 09:00-11:00

**Live music:** Food Court & Fontana Area 21:00 - 02:00

### **DIETARY/MOBILITY REQUIREMENTS**

Kindly inform guest relations so we can offer assistance (wheelchair upon availability). If you have a food allergy or special dietary requirements; please contact Guest Relation /Front Desk

## **Premium Ultra All-Inclusive 24 Hours**

### RECEPTION

### Check In - 15:00; Check out - 12:00

Late check out at extra charge; please contact reception desk for more details (upon availability): Please hand over the room keys to the reception before 12:00 (Please don't leave your personal belongings without supervision. Please don't leave valuable staff out of safe box. Room key card is a switcher for electricity in the room. Please insert your key and the power box next to the door. For saving the energy take your card out once you leave the room, please deliver the key cards to reception upon check-out

# DRESS CODE

Kindly note that swimwear can not to be worn in the Lobby & Reception areas or in the Restaurants during breakfast, lunch and dinner. Please do not wear shorts, sleeveless shirts or slippers in the Restaurants during dinner period. It is not allowed for ladies to stay topless in the hotel public areas (including the Beach& pools).

### **BEACH TOWELS & ROOM KEY CARD**

Beach towels will be available in towel center in exchange to towel card. It is not allowed to reserve sun beds at the pools or at the Beach; any towels or personal belongings will be removed and put in Towel Center. Keep the social distance at least 2 meters. Your beach towels are packed in a plastic cover for your safety. In order to have a fresh towel daily, kindly give the towel back in the same day to the towel center, maximum by 17:00. In case of losing the key card will be against charge of 5 USD per card. And Beach Towel with 20 \$ per each towel

# **SREVICE**

### Dial (0) for customer care 24 hours

We care. Do not hesitate to contact us 24 hours, should we become of any further assistance

#### **ATM Machine**

ATM machine in lobby for many exchanges or to use your credit card

#### Doctor

With Extra charge, on request service, for more details, just contact with our customer care EXT (0)

### **Room Cleaning Time**

Times for room cleaning: daily from 09:00 till 18:00. According to Hotel Rules, Room Cleaning each 48 hours. Please make sure there is no do not disturb sign on the door knob

### **Safe Box**

A digital safe is available in your room free of charge. An instruction paper in different languages is located above the safe box. Kindly keep your safe door open before you check out from the hotel. The Management of Rehana hotels & Resorts accepts no responsibility for valuable items left outside the safe box or in the open safe box