

**APPENDIX 2 | PREMIUM ALL-INCLUSIVE ENTITLEMENTS - ROYAL ISLAND (01/11/24 – 31/10/25)****1 ARRIVAL**

- 1.1 A glass of sparkling wine & a fruit basket in the room.

**2 ALL DAY DINING**

- 2.1 Choice of Buffet or À la carte meals.  
2.2 One À la carte meal per person per day, either lunch or dinner.  
2.3 Casual Snacks served 24-hours from selected outlets.

**3 ALL DAY UNLIMITED DRINKS**

- 3.1 Everything from Premium All-Inclusive menu.  
3.2 House brand water (Carbonated & Non-Carbonated).  
3.3 Tea and Coffee (hot/cold).  
3.4 All blends of Coffee - Espresso, Cappuccino, Latte, Macchiato  
3.5 Soft drinks and fruit juices (Canned & Bottled).  
3.6 Milk shakes and smoothies.  
3.7 Fresh juices.  
3.8 Ice creams.  
3.9 Selection of premium wines (Red, white & Rose) and spirits.  
3.10 Beer (Draught & Can).  
3.11 Cocktails and mocktails.

**4 EXPERIENCES****4.1 All Stays**

- 4.1.1 Snorkelling equipment throughout the stay.  
4.1.2 Complimentary non-motorized activities.  
4.1.3 Introductory 30 minutes dive.  
4.1.4 Gymnasium (Excluding Personal Trainer).  
4.1.5 Land sports (excluding coach and instructors); Badminton, Snooker/ Billiards, Table Tennis, Volleyball, Squash, daylight Tennis and football.

**4.2 Minimum 7 Nights Stays**

- 4.2.1 One session of 60 minute spa treatment OR One scheduled dive per person per stay.  
4.2.2 One session of 10 minutes motorized water sports per room per stay.  
4.2.3 One half-day excursion per person per stay.  
4.2.4 One Sunset Dolphin cruise per person per stay.  
4.2.5 One Night Fishing trip per person per stay

**5 MINI BAR**

- 5.1 Soft drinks, water, liquor, beers and selection of snacks (replenishes once a day).  
5.2 Drinking water bottle (1 ltr) per person per day.  
5.3 Tea/ Coffee making facilities in the room (1 set per day).

**6 TERMS & CONDITIONS | PREMIUM ALL-INCLUSIVE**

- 6.1 All types of beverages are for personal consumption, served one glass at a time, to be ordered while at the Main Restaurant, Coffee Shop, Raabondhi and bars.  
6.2 Beverages (alcoholic and non-alcoholic) can be ordered one at a time and not in advance.  
6.3 Alcoholic drinks will not be served to individuals less than 18 years of age.  
6.4 No refund for missed meals will be entertained nor can any benefits of the package be transferred to another guest.  
6.5 All the guests staying in the same room should be on the same board basis.  
6.6 The hotel cannot be held responsible for the facilities, services and amenities that cannot be used due to weather or due to circumstances beyond our control.  
6.7 Upon check-in at the resort a wrist bracelet should be worn at all times as an identification of entitlement for the AI services and which should be returned to the front desk cashiers at the time of final settlement.  
6.8 In case of loss of the bracelet a surcharged of EUR 15.00 (US\$20.00) will be charged for a new one.  
6.9 Resort procedure requires billing for all consumption of food & beverage as well as for all other services. All guests are required to sign in the bills that are presented against any service provided.  
6.10 The benefits of the package can be enjoyed until check-out or check-out time of 1200hrs noon whichever is earlier. In case the transfer gets delayed or advanced due to transfer rescheduling, the guests cannot claim for a refund.  
6.11 The "Premium All-inclusive" package does not include the following.  
– Food and Beverages from Room Service.  
– Local and International Telephone calls.  
– Compulsory Christmas & New Year Supplement.  
– Photo Lab / Jewellery Shop / Souvenir Shop / Laundry Service  
– Drinks consumed on excursions or any other outdoor activities are not included in premium all-inclusive package.  
– Diving & any other recreation or sports (land and water based) facilities not stated herein as Premium All-inclusive.  
– Airport/Resort/Airport Transfers.  
– Any other services, amenities and facilities not stated herein as all-inclusive is/are also not included in this premium all-inclusive package.

